Electronic Acknowledgement Receipt					
EFS ID:	1434849				
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International Application Number:					
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Title of Invention:	Methods of providing direct technical support over networks				
First Named Inventor/Applicant Name:	W. Donald Matthews				
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Filer:	Barry J. Schindler/Randi Flamenbaum				
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)		
1		10698854.pdf	139053	yes	3		
	Multipart Description/PDF files in .zip description						
	Document Description		Start	End			
	Miscellaneous Incoming Letter Power of Attorney		1	1			
			2	3			
Warnings:							
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt. in due course.